

Gardens Home Management Services



*Let us give you the peace-of-mind you
deserve.*



www.HomeCarePro.com

About Gardens

- Full-service home maintenance and management company serving private homes throughout South Florida and the greater Washington D.C. metro area.
- Licensed, bonded, and insured
- Customers enjoy the simplicity of country club billing, a once monthly statement for a multitude of services.
- *Customer First* approach
- With a full staff of employees available 24 hours a day, seven days a week, and a wide variety of services ranging from pest control to stocking your pantry with groceries, you will never have to worry about your home again.
- We currently provide peace-of-mind to over 800 homes throughout Palm Beach County.

Licensed, Bonded & Insured

- Unlike your typical housesitter, we are licensed, bonded and insured.
- While many contractors today are forgoing insurance, we continue to work only with insured contractors that are name insured and check licensing.
- We have one of the highest limits, \$1,000,000.00 per incidence and \$2,000,000.00 of umbrella for insurance in the homecare industry.



Customer Service & Communication

- 24 hours a day, 7 days a week, 365 days a year
- *Customer first* approach
- All calls returned by end of business day
- E-mail updates
- In home consultations
- 100% complete customer satisfaction



Overview of Services

- HomeWatch
- Exterior Homecare
- Interior Homecare
- Contractor Services
- Personal Services
- Handyman Services
- Hurricane Services
- Pressure Cleaning
- Landscape
- Pool & Spa
- Pest Control
- Home Staging
- Mattress Cleaning
- Water Filtration Services
- Mold Remediation
- And Much More!



Handyman Services and Pressure Cleaning

Professional handyman will take care of your “To Do” list so you can spend your time the way you like.

- Appliance Installations
- Carpentry Work
- Garage Maintenance
- Hanging pictures,
- Lock Installations
- Change Light Bulbs
- Fan Installation
- And Much More

- Pressure clean roofs, sidewalks, and exterior of homes using green products to make your home look like new and eliminate mold.



Exterior Services

- Pressure Washing
- Painting and window caulking
- Pool Service
- Lawn Maintenance
- Lawn and Ornamental Pest Control
- Roof Inspections
- Window Tinting
- Gutter Cleaning
- Exterior Lighting Check
- Water Treatment System Maintenance and Installation



Interior Services

- House Keeping Service
- Mattress Cleaning
- Carpet Cleaning
- Television Mounting
- Painting and Paper Hanging
- Grout Cleaning
- Mold Remediation
- Upholstery and Drapery Cleaning
- Appliance Repair
- Marble and Stone Care
- Air Conditioning System Maintenance



HomeWatch & Emergency Contact

- Gives homeowners complete peace-of-mind
- Homeowner contracts to have the home inspected in their absence to ensure that any signs of leaks, insect or pest problems, security system alerts, or other visible maintenance needs are immediately addressed.
- A complete interior and exterior inspection of the home is conducted with close attention paid to proper operation of the mechanical systems including air conditioning, pool and spa equipment, and plumbing and electrical systems.
- Utilizing our technology, we send an electronic report to the homeowners' personal e-mail address that is both date and time stamped showing all completed services.
- If you are a permanent resident, we have an Emergency Contact Service. If your alarm company cannot reach you and your alarm is engaged your alarm company will contact GHMS and we will send your representative to the home to ensure everything is secure.
- Our Emergency Contact Service can also be used if you happen to lock yourself out of your home.

Quality Assurance Reports

- Thorough quality assurance reports are conducted for all Homeowners. These reports are intended to make the owner aware of any issues around the home. Gardens Home Management Services prides itself on being *pro-active* to all of your homecare needs.
- Both an interior and exterior inspection is conducted. Additionally the landscape is thoroughly inspected as are any applicable pool or air handler equipment.
- These reports are intended to highlight areas where preventative maintenance is recommended.
- When the homeowner chooses to take action on our recommendations we can enlist the help of our Handyman or find a licensed, insured and bonded vendor.

Hurricane Preparation

- The GHMS Hurricane Preparation Agreement ensures your shutters will be in place and your home as secure as possible prior to a hurricane.
- GHMS will secure your home for a hurricane by putting furniture away and closing all hurricane shutters as soon as a Hurricane Watch is issued.
- All HomeWatch clients will receive a post storm inspection and report as soon as possible after the storm has passed.
- GHMS also offers a Hurricane Preparation Agreement for Condominiums and Homeowners Associations who need their facilities secured.
- In the event your home is damaged by a storm, GHMS has the resources to handle all repairs to restore your home.



Gold Card Program

- Pre-arrange necessary services throughout the year and tailored to meet your timing needs
- If, upon inspection, your home is not in need of attention in a certain area, we estimate a future date and adjust your schedule accordingly.
- When you become one of our Home Care Clients* you have full, priority access to our Handyman, Housekeeping and multitude of other Contractor Services.
- * A Home Care Client maintains 2 Recurring Services which include the following: HomeWatch, Emergency Contact, Pest Control, Rodent Control, Pool Service, Landscaping Service, Rust Control or 1 Recurring Service and any 2 Gold Card Services shown above.

Sample Gold Card Program Schedule

Service	Frequency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
A/C Filter Change	Twice/Year	x						x					
A/C Filter Change	Twice/Year				x						x		
Annual Flowers	Twice/Year					x					x		
Pool Heater Tune-up	Annually									x			
Carbon Filter Rebed	Annually									x			
Carpet/Grout Cleaning	Annually											x	
Exterior House Deweb	Quarterly	x			x			x			x		
High Cleaning	Twice/Year						x						x
Pressure Cleaning	Annually											x	
Ext. Window Washing	Annually										x		
Int. Window Washing	Annually										x		
Lighting Check	Twice/Year			x						x			
R/O Filter Service	Annually								x				

Rewards and Referral Program

- Earn free services and benefits!
- Earn 1 point for every \$100 spent on services.
- If a referral takes advantage of the lifestyle that Gardens can offer within the next year and signs up for a recurring service, you get 50 rewards points – the equivalent of \$50 in services.
- Rewards points never expire!
- Refer a friend by filling out and mailing in the referral list, emailing us at services@homecarepro.com or through the website – www.homecarepro.com
- We will track your points and send you updates periodically so you can rest assured that your points are working for you.

More About Gardens Home Management

- Not only is GHMS a complete Home Maintenance and Management Company we also constantly strive to set ourselves apart from the competition:
- A - rating with the Better Business Bureau.
- Background checks and drug tests are conducted on all employees.
- After hours service, 24 hours a day, seven days a week, 365 days a year.
- Effectively communicate with all clients, contractors and vendors through e-mail, phone calls and personal visits.
- Green Initiative - we strive to be as energy efficient as possible!
- ETDBW – Easy To Do Business With

Mission Statement

Gardens Home Management exists to give you the peace-of-mind you deserve. We have committed our energies to instilling trust in our customers, vendors, and employees alike by demonstrating uncompromising honesty, quality workmanship and a commitment to excellence in everything that we do. As part of our fundamental mission, we pledge to simplify the lives of our customers through our understanding of their desire for comfort, control, convenience and connection. We pride ourselves in providing the best possible customer service through our unique, custom-tailored home management packages that will help to preserve and protect your home.



Contact Us

- North Palm Beach County
 - 8895 N. Military Trail, Suite 102D
 - Palm Beach Gardens, FL 33410
 - Phone: 561-625-5700 or (800) 853-3908
- South Palm Beach County
 - 2901 Clint Moore Rd, Unit #221
 - Boca Raton, FL 33496
 - Phone: 561-620 7859 or (800) 853-3908
- Broward County
 - 220 NE 13th street,
 - Pompano Beach, FL 33060
 - Phone: 561-620 7859 or (800) 853-3908
- Washington D.C. Metro Area
 - 10319 Westlake Drive, Suite 208
 - Bethesda, MD 20817
 - Phone: 301-767-8900 or (800) 853-3908