



**PREVIEW OF  
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2010 Hurricane

Names

- Alex
- Bonnie
- Colin
- Danielle
- Earl
- Fiona
- Gaston
- Hermine
- Igor
- Julia
- Karl
- Lisa
- Matthew
- Nicole
- Otto
- Paula
- Richard
- Shary
- Tomas
- Virginie
- Walter

## Message from the President



*Hurricane season is again upon us and it is imperative that all of us our prepared and evacuation and home protection plans are in place. The Gardens Home Management Services (GHMS) team is geared up for hurricane season 2010 and ready to weather the storm.*

*Please feel free to contact any of us should you have any questions at all regarding hurricane preparation or GHMS plans for your home. We are here to service you 24 hours a day even during the hurricane season.*

### Gardens Home Management Initial Hurricane Preparations

#### Garden's Initial Preparations as Hurricane Season begins...

With June 1<sup>st</sup> only a few days away we are gearing up for the dreaded Hurricane Season. All of our licensed contractors are on standby and are aware of our commitment to you and your home.

Gardens Home Management can help you get your home ready for the dreaded storm. The instant a Hurricane Watch is announced, we will inspect your home inside and out to secure all furniture that may become airborne in high winds, close all hurricane shutters, and take all necessary steps to defend your home from the effects of a hurricane to its fullest capacity. \*\*

All contractors, staff and technology will be in place to weather the storm. We will be sending email broadcasts as soon as possible to keep you updated. Further, in the event that our email system is down, you will be able to reach us utilizing the Work Order Request form on our Web site, [www.homecarepro.com](http://www.homecarepro.com).

**Our pledge to you is to be ready on June 1<sup>st</sup> and responsible and alert for the entire season.**

*All HomeWatch clients will receive a post storm inspection and report as soon as possible after the storm has passed.*

## Gardens Home Management Services Hurricane Preparation Agreement

As the 2010 hurricane season approaches, it is important for the residents of South Florida to begin preparing NOW. South Florida has been lucky the last few years, however Hurricanes are unpredictable and preparing yourself now helps provide you with peace-of-mind once a Hurricane Watch is issued.

I would like to review with you the procedures and time lines Gardens Home Management Services follows, in order to secure our customers' property and possessions. We begin our hurricane preparations when the National Weather Institute issues a "Hurricane Watch" for the Palm Beach County area. We would not be able to secure all homes under our care if we wait until a "Hurricane Warning" is posted. If you would like us to perform these procedures at your home, **WE MUST HAVE YOUR SIGNED AGREEMENT PRIOR as soon as possible** in order for us to prepare and organize our teams efficiently.

**Gardens Home Management Services** will perform the following services when a "Hurricane Watch" is issued:

- Inspect grounds for items that could become airborne by high winds and store *them* in the garage or home. Examples *include*: patio furniture, statuary, barbecue grills, planters, pool items, doormats, etc.
- Where appropriate, large *potted* plants will be placed against an outside sheltered wall.
- Any furniture and/or plants brought into the home will be placed on plastic tarps to protect floors.
- A fee of \$52.00 per man hour will be charged to your Gardens Home Management Account to secure your property.
- We will close accordion shutters roll down type shutters and panels for \$52.00 per man, per hour will be charged.
- **Note: If you do have panels we must perform a panel organization after signing up and before a storm.** The reason for this is to ensure all panels are organized and fit as they should. This service is \$52.00 per man hour.  
Shutter keys location: \_\_\_\_\_
- If you sign up for this service, the accordion shutters must be lubricated prior to hurricane season. Our handyman will lubricate the accordion shutters as soon as we receive this signed "Hurricane Preparation Agreement", which will be billed at \$52.00 per man, per hour.
- All of the above listed services will be billed to your Gardens Home Management Services, account at a rate of \$52.00 per man, per hour.

After the storm has passed and we are no longer in danger, Gardens Home Management Services will take the plants back outside. All other furniture and decorative items will remain in the garage and/or home, unless we are instructed by you, the homeowner. This will be billed at our standard charge of \$52.00 per man, per hour. Additionally, all HomeWatch clients will receive a post storm inspection and report as soon as possible after the storm has passed.

There is a reduced rate of only \$75.00 non-refundable fee for all HomeWatch customers, which will be billed to your Gardens Home Management Services, account upon receipt of this signed Hurricane Preparation Agreement. This fee ensures that Gardens Home Management in the event of a hurricane will secure your home. If you are not a HomeWatch customer the non-refundable fee is \$125, which will be billed to your Gardens Home Management Services account upon receipt of this Hurricane Preparation Agreement.

\_\_\_\_\_ YES, I WOULD LIKE TO SIGN UP FOR THE HURRICANE PREPARATION AGREEMENT.

\_\_\_\_\_ NO, I DO NOT WANT TO SIGN UP FOR THE HURRICANE PREPARATION AGREEMENT.

**Please sign the form and return it to our office by FAX to (561) 627-3659 or mail to 8895 N. Military Drive Suite 102D Palm Beach Gardens. We must receive this completed form no later than June 1, 2010.**

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
ADDRESS

\_\_\_\_\_  
DATE

## From the Palm Beach County Disaster Recovery Coalition

### Disaster Preparedness and Recovery

The best way to address disaster recovery is to better address preparedness – be prepared to recover. Although there are a number of organizations supporting the distribution of food, water, and ice, the importance of stocking your own supplies is imperative. Start now, and the additional costs of purchasing shelf-staple food, batteries, and bottled water, will not seem nearly as costly.

Identify if your home is in an evacuation zone, and have an evacuation plan. This plan should include letting family know where you will be.

If you choose not to evacuate, secure your home. If you do not have shutters, get them. My Safe Florida Home has several mitigation programs to help defer costs if you are eligible, and live in a building with four or fewer units in the building.

If you have certain medical problems, you may want to register with the Special Care Program. This program allows people who are pre-registered, to be sheltered in a facility that provides auxiliary power and health care staff. If you are on electrical life supports, require refrigeration for insulin, are bedridden and require custodial care, are too immobile or have a chronic stable illness, you should register today. Space at this shelter is limited and prioritized by need, but you must be registered.

For further information on this program, call 561-712-6400 and ask for the Special Needs Coordinator.

*Alternatives to applying for this program would be to:*

1. Make arrangements with your oxygen vendor for an adequate supply of portable oxygen cylinders in the event you lose power.
2. Speak with your physician to see if you can buy insulin that does not require refrigeration.

Most importantly, prepare your safe room – a bathroom or interior closet – and stock your supplies.



**Hurricane Preparedness Week during 2010 will be held May 23rd through May 29th.**

#### Hurricane Shutters

Gardens Home Management is now able to install shutters at your home but only will be able to handle a limited number of homes. We are also able to paint your shutters so they can be installed in June and abide by the by laws of your community. If you would like to receive more information on this service or receive a quote for this service please contact our office at 561-625-5700.

## Hurricane Preparedness Week

History teaches that a lack of hurricane awareness and preparation are common threads among all major hurricane disasters. By knowing your vulnerability and what actions you should take, you can reduce the effects of a hurricane disaster.

**Hurricane Preparedness Week during 2010 will be held May 23rd through May 29th.**

The goal of this Hurricane Preparedness Web site is to inform the public about the hurricane hazards and provide knowledge which can be used to take **ACTION**.

This information can be used to save lives at work, home, while on the road, or on the water. The first and most important thing anyone should do when facing a hurricane threat is to use common sense.

**Please visit the Web site at:**

<http://www.nhc.noaa.gov/HAW2/english/intro.shtml>

This message Courtesy of the National Hurricane Center



For more information including a list of gas stations and grocery stores with generators in the Palm Beach area please visit our Web site, [www.homecarepro.com](http://www.homecarepro.com).

### EMERGENCY SHELTERS-Palm Beach

1. INDEPENDENCE MIDDLE SCHOOL 4001 GREENWAY DR, JUPITER
2. WILLIAM DWYER HIGH SCHOOL 13601 N MILITARY TRL, PALM BEACH GARDENS
3. BETHUNE ELEMENTARY SCHOOL 1501 AVENUE U, RIVIERA BEACH
4. SEMINOLE RIDGE HIGH SCHOOL 4601 SEMINOLE PRATT WHITNEY RD, LOXAHATCHEE
5. FOREST HILL HIGH SCHOOL 6901 PARKER AVE, WESTPALM BEACH
6. PALM BEACH CENTRAL HIGH SCHOOL 8499 FOREST HILL BLVD, WELLINGTON
7. PARK VISTA HIGH SCHOOL 7900 JOG RD, BOYNTON BEACH
8. BOYNTON BEACH HIGH SCHOOL 4975 PARK RIDGE BLVD, BOYNTON BEACH
9. ATLANTIC COMMUNITY HIGH SCHOOL 2455 W ATLANTIC AVE, DELRAY BEACH
10. BOCA RATON HIGH SCHOOL 1501 NW 15TH CT, BOCA RATON
11. WEST BOCA RATON HIGH SCHOOL 12811 GLADES RD, BOCA RATION
12. LAKESHORE MIDDLE SCHOOL 425 W CANAL ST N, BELLA GLADE
13. GLADES CENTRAL HIGH SCHOOL 1001 SW AVENUE M, BELLA GLADE

### SECONDARY SHELTER LOCATIONS

1. FRONTIER ELEMENTARY SCHOOL 6701 180th AVENYNORTH, LOXAHATCBEE
2. WESTGATE ELEMENTARY SCHOOL 1545 LOXAHATCHEE DR, WEST PALM BEACH
3. JOHN I LEONARD HIGH SCHOOL 4701 10TH AVE N, GREENACRES
4. DISCOVERY KEY ELEMENTARY SCHOOL 3550 LYONS ROAD, LAKE WORTH
5. HERITAGE ELEMNTARY SCHOOL 5100 MELALEUCA LANE GREENACRES

### SPECIAL NEEDS SHELTER-PRE-REGISTRATION REQUIRED

1. SOUTH FLORIDA FAIRGROUNDS 9607 SOUTHERN BLVD, WEST PALM BEACH

## Providing Communication, Before, During and After the Storm

The two most important factors of effective home management are information and communication. As part of our commitment to you and your home, you will receive automatic emails updating you on the status of your home and also pictures of your home. Our team of qualified professionals will keep you updated on all procedures and action taken.

Not only will we send you update emails, you can also feel free to email us with any questions. Even if the electricity goes out, we will still have Internet access and be at your service with our laptop batteries fully charged and wireless cards installed in the event that the network goes down. Our staff is able to effectively **communicate** with you, keeping you apprised of all ongoing projects and improvements, as well as any areas of concern.

### **COMMUNICATION...**

- “Mass Communication” - allows us to instantly contact as many or as few individuals, at one time via e-mail.
- Residents can instantly contact Gardens Home Management service coordinators through our Web site via the Work Order Request form.
- The Web site is updated several times a day after a storm providing information to residents and families who are out of town.

## Gardens Home Management Switchboard

**Emergency Calls  
Evenings, Weekends, and Holidays**

**561-625-5700**

### **Emergency Phone Numbers**

- Emergency Mgmt. 561-712-6400
- TDD (Hearing Impaired) 561-712-6343
  - Red Cross 561-833-7711
  - Sheriff (Boca) 561-995-2800
- Sherriff (Palm Beach County) 561-688-3000
  - Sheriff (Delray) 561-274-1075
  - Building Dept. 561-233-5100
  - Animal Control 561-233-1200
  - Victim Services 561-355-2418

### **Insurance Hot Lines**

- Florida Dept. of Financial Services  
800-342-2762
  - State Farm 800-732-5246
  - Allstate 800-547-8676
  - Citizens 800-636-8511
  - Nationwide 800-421-3535
- USAA (Military) 800-531-8222

**www.homecarepro.com 561-625-5700**

## ESSENTIAL SUPPLIES

### Food and water

Store enough for at least 3 days. Foods that are nonperishable, need no refrigeration, little cooking and no water, compact and lightweight. 1 gallon of water per person per day.

- Canned meats, fruits, veggies., Staples like sugar, salt, pepper
- High energy foods like peanut butter, jelly, crackers, trail mix, granola bars
- Special needs food for infants, elderly, special diets
- Vitamins
- Instant coffee, tea, hard candy

### First Aid

- Sterile adhesive bandages and gauze pads and adhesive tape, antiseptic
- Scissors , tweezers and needle
- Moistened towelettes
- Thermometer
- Tongue blades
- Petroleum jelly or lubricant
- Safety pins
- Cleansing soap
- Latex gloves
- Sunscreen

### Prescription/Non-prescription Drugs

- Special prescriptions, or special needs medications
- Aspirin and/or nonaspirin pain reliever
- Anti-diarrhea medication
- Antacid
- Syrup of Ipecac (to induce vomiting if advised by Poison Control Center)
- Medicine dropper

### Tools and Supplies

- Plastic and paper eating supplies, can opener, knives, aluminum foil, storage containers
- Sanitary supplies (toilet paper, feminine supplies, disinfectant, plastic bags)
- Baby supplies (diapers, formula)
- Special needs supplies for anyone with a special condition
- Contact lenses, extra glasses, sunglasses
- Extra clothes, shoes, and bedding supplies
- Battery-operated radio, flashlight, matches, candles
- Cash
- Fire extinguisher ,Pliers, tape, compass, paper, pencil, shut off wrench, whistle
- Plastic sheeting
- Map of area

### What Supplies to Bring to the Shelter

- First aid kit
- Medicine, prescriptions
- Baby food and diapers
- Games, books, music players with headphones
- Toiletries
- Battery-powered radio and cell phone
- Flashlights
- Extra Batteries
- Blanket or sleeping bag
- Identification
- Copies of important papers (Insurance policies)

For more information and links to helpful Web sites, please visit us at [www.homecarepro.com](http://www.homecarepro.com).

## TOP 10 REASONS TO SAFEGUARD YOUR HOME AGAINST HURRICANES

1. Increases your home value. Building features that increase your home's hurricane resistance also increase its market value.
2. Reduces the likelihood that you will need to evacuate (unless ordered to do so by the authorities). Homes built or can withstand winds of up to 130 mph, a Category 3 storm.
3. Improves your overall hurricane recovery time.
4. Reduces the amount and extent of damage to your home from wind storms.
5. Reduces your out-of-pocket expenses after a storm.
6. Reduces the likelihood of an insurance claim.
7. Prevents injury to your family from wind-borne debris.
8. Can lower your insurance premium. By law, all licensed insurance companies must offer discounts on premiums for hurricane-strengthening features.
9. Helps prevent damage to neighboring homes.
10. Ensures your home meets statewide building codes for hurricane-resistance



### Gardens Home Management Mission Statement

*Gardens Home Management exists to give you the peace-of-mind you deserve. We have committed our energies to instilling trust in our customers, vendors, and employees alike by demonstrating uncompromising honesty, quality workmanship and a commitment to excellence in everything that we do. As part of our fundamental mission, we pledge to simplify the lives of our customers through our understanding of their desire for comfort, control, convenience and connection. We pride ourselves in providing the best possible customer service through our unique, custom-tailored home management packages that will help to preserve and protect your home.*

**Palm Beach Gardens Office**

**8895 North Military Trail**

**Phone: (561) 620-5789**

**Toll Free: (800) 853-3908**

**Offices in Palm Beach, Boca Raton,  
Pompano Beach and  
Washington, D.C.**