



Message from the President



The team at Gardens Home Management Services (GHMS) would like to express our sincere gratitude to you, our clients, for your loyalty. We truly value all of our relationships with each and everyone of you and look forward to further developing these relationships as time goes on.

Now that it is November and winter is knocking on our doors, we can officially welcome back our Snowbirds! To welcome you back to the sunshine state, GHMS has implemented many new services. As a preferred GHMS client, you can now experience even greater benefits including our partnerships with local establishments allowing for discounted rates at many of your favorite merchants.

As always, if there is anything that we can do to accommodate you this season, please do not hesitate to ask. Your comments, both praising our services and providing suggestions about how we can better serve you are greatly appreciated. Your feedback is important to help us align with our mission. As always, we are at your service and are available 24 hours a day, 7 days a week via e-mail at csollins@homecarepro.com or telephone. Our commitment to customer satisfaction continues to be an integral aspect of our operations.

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Don't forget about Gardens Home Management's Rewards and Referrals programs! You could be earning valuable points just for sharing with your friends the peace-of-mind that you enjoy and they deserve!

It's All About Curb Appeal

Have you ever walked down your driveway to get your mail and on your way back turned around to look at your home? I mean seriously examine the exterior of your home including landscaping, the paint on your shutters or rust on your rainspouts and drainage systems. If you've taken the time to examine your home, you have probably noticed that the exterior of your home could use a makeover. GHMS can help you to refurbish the outside of your home giving it a nicer curb appeal to you, your neighbors and potential buyers if your house is on the market.

Please keep in mind that our services are available to both full-time and seasonal residents. For our seasonal residents, we are able to provide services while you are away from your home in Florida. To inquire about our services and to learn more about the Gardens Home Management Services experience, visit our Web site, www.homecarepro.com or call the office, 561-625-5700, or toll free (800) 853-3908. You can also reach me directly via email at: csollins@homecarepro.com.



Let GHMS Beautify Your Landscape



Let The Gardens Home Management landscaping team take care of one of the most visible aspects of your home, your landscaping. Our landscaping team will help increase the curb appeal of your home by ensuring luscious green grass with blooming beautiful flowers and an immaculately trimmed yard. From weekly maintenance to complete landscape design and installation, call on us for all your landscape needs.

By providing the finest fertilizer, we ensure your landscaping will look its best. Our Landscaping team will upgrade your landscape by trimming your trees and shrubs. We can also add flowers and fresh mulch to bring out the beautiful colors your home deserves.

Call us at 561-625-5700 or email us at gardens@homecarepro.com today to learn more. You can also visit our Web site at www.homecarepro.com.



Gardens Home Management Services team is protected against the flu this holiday season. On Tuesday, November 17, 2009, the GHMS team received flu shots at our offices in order to fulfill our commitment to you this season. The flu shot protects our team members against the flu and prevents us from bringing germs into your home ensuring that you continue to receive the best possible services from GHMS.

www.homecarepro.com 561-625-5700

Gardens Home Management Service Goes Green in 2009!

As mentioned in our last newsletter, Gardens Home Management Services (GHMS), recently announced that the company has gone green. Taking the company's commitment to going green even one step further, Chip Sollins, President & CEO, is offering tips to homeowners on how they too can go green in 2009.

The tip of this newsletter is:

Utilizing E-Mail to Receive your GHMS Statement.

GHMS has joined the going green train and utilizes email to send statements. Utilizing online statements eliminates the use of unnecessary paper. The majority of us have already gone paperless with many of our bills and going paperless with one more not only decreases the amount of clutter on our desk, it also helps the environment!

If you're interested in utilizing the GHMS Green Tip this month, please contact us 561-625-5700 or toll free (800) 853-3908 for more information. You can also reach Heidi Asfour directly via email at Hasfour@homecarepro.com.

The Gardens Club

As a Gardens Home Management Services (GHMS) client, you have become accustomed to receiving the best possible customer service available and an almost unlimited amount of services available through one company. Part of our commitment to you, our client, is to continue providing you with numerous services as well as updating our services. While growing in the number of team members and vendors that we partner with, we have also grown in the number and categories of services that we can provide.

Continuing our commitment to you, and understanding the state of our economy and the importance of being mindful of expenses, we have partnered with local merchants to provide you with *The Gardens Club*. As a GHMS member, you will automatically be granted access to *The Gardens Club*. This club will allow you access to exclusive offers to area merchants that we have established relationships with in order to better serve you. As a *Gardens Club* member, you will receive a member's only card symbolizing your membership. This card will give you access to exclusive discounts at participating locations. Some examples of the types of business that we have partnered with include, but are not limited to, restaurants, dry cleaners and pet grooming companies.

Stay tuned as we continue to update the participating merchants and our ideas for *The Gardens Club*. We will be continuously adding exclusive discounts and partnering with different merchants as we uphold our commitment to serve you the best that we can.

You will be receiving your discount card in the mail with your December statement. Should you have any questions, comments or suggestions, please feel free to contact me or any of our GHMS team members.

Participating merchants include, but are not limited to:

**The Lane Spa
Happy Tails Mobile Grooming
Alterations by Kim
Tennis and More
Woof Gang Bakery
Premiere Cleaners**

**When the Moon Hits Your Eye
Sushi Joe's
California Closets
Field of Greens
Seacoast National Bank
Ocean Grill**

Zuccarelli's

In the News:

GARDENS HOME MANAGEMENT SERVICES EXPANDS TO SERVE SOUTH PALM BEACH COUNTY

-- Company Establishes Presence in South Palm Beach County --

Gardens Home Management Services (GHMS), a full-service home management company serving the Palm Beach region of south Florida, recently announced it has expanded service to South Palm Beach County due to popular demand. Recognized as a market leader in the estate management business, GHMS is eager to begin serving clients in South Palm Beach County focusing in the areas of Boca Raton, Delray Beach, Boynton Beach and Highland Beach.

Utilizing more than 60 contractors who are licensed, bonded and insured, GHMS offers clients a variety of services to suit all lifestyles. GHMS currently services homes in communities in Palm Beach Gardens including: Ballen Isles, Frenchman's Reserve, Ibis, Frenchman's Creek, Admirals Cove, Jonathan's Landing, Mirasol, Old Palm, Old Marsh and Jupiter Yacht Club.

"We are excited to begin servicing homes in South Palm Beach County," said Chip Sollins, President & CEO. "This expansion is a testament to our collective experience and knowledge of the industry, our relationships with current and prospective clients and our understanding of the importance of effective communication with clients, contractors and the Gardens Home Management Services team."

The company strives to make the lives of snowbirds and permanent residents in Florida easy and GHMS team members pride themselves in providing a multitude of services for all of their clients' needs giving them the peace-of-mind they deserve. GHMS services include, but are not limited to: HomeWatch, Landscaping, Interior/Exterior Homecare, Pool and Spa Services, Pest Control, Mattress Cleaning, Handyman Services, Hurricane Preparation/Cleanup, Pressure Cleaning, Personal Services and Home Staging.



Spotlight on Gardens



David B. Kanarek

Please join the GHMS team in welcome David B. Kanarek

David B. Kanarek is a second generation Floridian with a Master's degree in Urban and Regional Planning from The University of Florida. An experienced individual who has worked with some of the largest homebuilder's in the industry, David is knowledgeable about the home industry and understands the importance of going above and beyond client expectations. As a customer service coordinator, David will be responsible for improving GHMS efficiency, effectiveness and communication. Additionally, he will be helping develop the South Palm Beach County region and marketing initiatives to further provide for GHMS clients.



Prepare for the Season Checklist : Holiday Lighting
GHMS is currently helping clients get their homes ready. Let us help you...

The Gardens Home Management Services (GHMS) team has added yet another service to our list of possibilities to better serve you. With the holiday season right around the corner, let the GHMS team of lighting and decorating professionals help and design your outdoor space. The holidays are a great time to create a mood with your landscaping. The team even provides the cleanup services when the holidays are over giving you the peace-of-mind you deserve and an extra gift this holiday season.

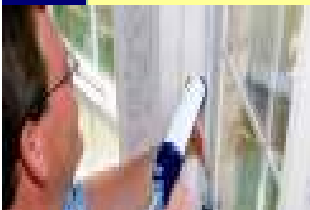
Our “Holiday Lighting/Decorating Service” is performed with the highest standards and in accordance with all applicable laws, codes, ordinances, and regulations of local state and federal laws.

Common requests include, but are not limited to:

- Christmas Trees, Wreaths and Garlands
- Tree and Shrub Lighting
- Displays and Custom Props
- Menorah and Kwanzaa Displays
- Poinsettias



Let us know how we can help you this holiday season!



Our Professional Handyman will take care of your "To Do" list.

We are licensed, bonded and insured, and we can take care of all of your home improvement needs. Whether you need your garbage disposal fixed, your garage door keypad installed, or anything in between, our team of experts can handle it for you. We will take care of everything from getting the supplies and assembling any necessary equipment OR COMPLETING ANY REPAIRS , to ensuring your 100% complete satisfaction. AT A FAIR PRICE

- Appliance Installations, Assembling, Blind / Curtain Installations, Carpentry by a professional handyman, Caulking, Dimmer Switches, Door Repairs, Doorbell Installations / Repairs, Drains Unclogged, Fan Installation / Repairs, Faucet Install / Replace, Filter Replacements, Garage Maintenance, Hanging Pictures/Light Fixtures, Locks, Kitchen Installations / Repairs, Molding and Trim REPAIR, Painting AND TOUCH UPS by a professional handyman, Porches, Pressure Washing, Screen Door Installations / Repairs, Shelving, Shower / Tub Seats, Vents, Windows

And Much, Much MORE



Car Washing & Detailing

**Stop wasting your time in long lines to get your car cleaned!
We come to you.....Wherever you are!**

Auto Detailing Services

Mobile detailing service transforms old to new using the best in cleaning equipment and supplies. Everything used in the cleaning and detailing process is contained in the mobile cleaning station. All cleaning products used are ecologically friendly!

- ◆ **Wash, Wax, Full Detail**
- ◆ **Upholstery Cleaning**
- ◆ **Odor Removal**
- ◆ **Scratch Removal**
- ◆ **Overspray Removal**
- ◆ **Headlight Restoration**
- ◆ **Corporate & Fleet Services Available**



Computer Services

NEED HELP WITH COMPUTERS & TECHNOLOGY?

Garden Home Management is here to help!

We are pleased to offer expert in-home service for whatever computer technology concerns you have, or advice you may need. From setting up a wireless network for your home or office to simple one-on-one patient and thorough computer instruction, technicians are available on your schedule, at a reasonable cost. With a location near you, we can be made available within a 24 hour notice.

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| *Wireless Networking & Internet | *Computer Clean-Up & Speed Boost |
| *Setup & Repair Printers | *Setup & Repair Scanners & Fax |
| *In-Home Computer Training | *Email Setup & Support |
| *Hardware & Software Installs | *Windows XP, Vista, & Mac Support |
| *Viruses, Spyware, Pop-ups | *Television & Blu-Ray Player Setup |
| *DVD Players & Surround Sound | *Cell Phones & PDA |
| *iPOD, iPhone, & MP3 players | *Digital Cameras & Camcorders |
| *Professional Website Design | *Internet & Marketing Optimization |

Our expert technicians are highly certified, background checked, drive vehicles stocked with 100's of technology parts (we fix 99% of all problems on the first visit), and we offer a 100% Satisfaction Guarantee on all our services!



Gardens Home Management Mission Statement

Gardens Home Management exists to give you the peace-of-mind you deserve. We have committed our energies to instilling trust in our customers, vendors, and employees alike by demonstrating uncompromising honesty, quality workmanship and a commitment to excellence in everything that we do. As part of our fundamental mission, we pledge to simplify the lives of our customers through our understanding of their desire for comfort, control, convenience and connection. We pride ourselves in providing the best possible customer service through our unique, custom-tailored home management packages that will help to preserve and protect your home.

Your Gardens Home Management Services Team



**8895 North Military Trail
Palm Beach Gardens, FL 33418**

Gardens Home Management Services

Phone: 561.625.5700

Toll Free: 800.853.3908

Gardens Home Management is now on Twitter and Facebook!

To check us out on Twitter visit: <https://Twitter.com/GardensHomeMgmt>

To check us out on Facebook visit: <http://www.facebook.com/pages/Palm-Beach-Gardens-FL/Gardens-Home-Management-Services/136710197515>

www.homecarepro.com 561-625-5700