



Gardens Gab

- ◆ March starts allergy season. Did you know that your mattress could be contributing to your allergies?
- ◆ Gardens spills on how to save

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Message from the President



We may not be able to control everything in your life, but we can take the worries of your home off of your hands. We'll care for your home no matter where you are or what you are doing so that you can relax.

With a full staff of employees available 24 hours a day, seven days a week, 365 days a year, offering a wide variety of services ranging from pest control to stocking your pantry with groceries, you will never have to worry about your home again.

Customer service has always been and continues to be the single most important aspect of my business. As part of my commitment to you, you will receive a quarterly newsletter highlighting homeowner tips, new services, and issues of interest among other great news! I also look forward to introducing new services that will provide you with all of the services necessary to satisfy you and take care of your home.

We will be sending a customer satisfaction survey periodically. Please send us your feedback so we can provide you and your home with the best possible service. I am excited to be the new owner and I am here to help you in any way. I look forward to serving you and continuing my commitment to provide you with the best service possible. Please feel free to contact me if I can be of assistance to you in any way, or to set up an appointment.

Are you sleeping with the Enemy?

Did you know that your mattress could be responsible for your allergy problems? With allergy season right around the corner, many people forget that pollen and the outdoors are not the only contributors to itchy eyes and endless sneezing.

In fact, dust mites are responsible for about 75% of allergy problems in the country today, and becoming a greater problem every year.



At Gardens Home Management, we recognize the impact that allergies can have on you. We are introducing a new service that will assist in the fight against allergies. You will be amazed at the difference that a quick mattress cleaning with Hygienitech can make.

Call 561-625-5700 to learn more about this service and how you can take advantage of a special we are offering through March 31, 2009.

Featured Spring Services



Don't let April showers
get you down—
schedule a roof
inspection today!

Roof Inspection

With the days lasting longer and extended hours of sunlight it's time to get your roof inspected. A routine roof inspection can save you and your home the worries of leaks, pest invasion, and escaping air conditioning. One simple roof inspection can help maintain a low electric bill and also keep your home dry through this season of showers.

Handyman Services

No matter what service you need, from changing your smoke alarm battery to fixing a broken light switch, our Handyman Department can help you. No request is too big or too small.

Our Handyman Service can also ready your house for a hurricane by installing your shutters.

Let us help you with all of your handyman needs!

Seasonal Close Down

We want to help you prepare your home for Seasonal Close Down.

From putting your furniture away, to turning off your toilet water, to checking your smoke alarms and thermostat, we'll take care of everything so you don't have to worry while you're away.

The Gardens

Home

Management

Experience

Let us give you

the peace of

mind you

deserve.

Go for Gardens Gold!

Home Tips

Hurricane Help

A working flashlight with backup batteries and plenty of water and non-perishable goods are necessities during hurricane season. Make sure these items are easily accessible in case of a power failure.

Air Conditioning Tips

Keep your air conditioning bills under control by setting a timer. Not only will you recognize the difference in your monthly electric bill your filters will last longer also!

Flower Power

Revitalize your front and back yard by planting new flowers. Let Gardens Home Management help you with all of your seasonal planting and weeding needs.

Gardens Gold

Our Gold Card Program provides you with customized and pre-arranged home care so you can relax. This program is our most relaxing program. We set up a schedule of recurring and anticipated services for the entire year, customized according to your timing needs. We will inspect and perform the selected services at pre-arranged times throughout the year. If a particular service is not needed or convenient, your customer service coordinator will schedule the work for a future date. It's that simple.

Services range from A/C filter change to carpet/grout cleaning and golf cart battery maintenance and everything in between. Call your customer service coordinator to learn more about Gold Card.

www.homecarepro.com 561-625-5700

Spotlight on Gardens



Tia El-Maayergy
Quality Assurance Manager

A seasoned professional and service industry pioneer who provides the highest level of customer service, Tia El-Maayergy brings 14 years experience to Gardens Home Management.

She also brings with her a wealth of knowledge and a very diverse background in client retention, service, and sales. Tia brings the highest quality and level of service to the clientele of Gardens Home Management Services.

As the Quality Assurance Manager, Tia will be performing all Quality Control Inspections and assuring homeowners that they are receiving the highest level of service.

In her most recent position, Tia served Prime Management Group, Inc. and her customers as the Director of Property Services where she ran several divisions including Pest Control, Handyman, Irrigation and Janitorial. A multi-tasker and a one stop shop for homeowners and clients, Tia is an extremely valuable member of our team.

Gardens Rewards Program

Our Gardens Rewards Program allows you to get points for services received. Your points can be exchanged for Gardens services. This is our way of showing you how much we appreciate you.

Our program is similar to frequent flyer miles. For every \$100 spent, you will receive 1 reward point. For every referral of recurring services we will give you 50 points. 100 reward points is equivalent to \$100 worth of services.

So consider those whom you think might enjoy the hassle-free rewards of Gardens Home Management. Share your experience with them so that they too can enjoy the peace of mind they deserve.

“Getting quality service at an unbeatable price has never been easier - all I had to do was tell a friend.”

*Referral is a customer who has not had any service within the past year and signs up for a recurring service, i.e. landscape maintenance, pest control, homewatch, etc.

We offer notary to all customers at no charge!

Homewatch

At Gardens Home Management we pride ourselves in our ability to provide the best service possible to all of our customers. It is because of our commitment to you that we have implemented one of the most comprehensive, technologically sophisticated, yet customer-friendly, residential property management services.

Utilizing this technology, we will communicate to you the status of all services and other important information via email. While we are at your home we send you an email that is date and time stamped providing you with a detailed report of all services provided during our visit. This service provides you with the assurance that all requests are being tended to and that Gardens Home Management is providing you with the best possible service, from the actual services itself to notifying you of completion. Through this service you will also be able to communicate with us 24 hours a day, 7 days a week, 365 days a year.

www.homecarepro.com 561-625-5700



Gardens Home Management Services

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Why Gardens Home Management?

Gardens Home Management is a full service home management company serving private homes in the Palm Beach Gardens region of South Florida.

Recognized as a market leader in the estate management business, Gardens Home Management has revolutionized the role of the "housesitter."

Unlike the typical housesitter, all of our subcontractors/vendors are licensed, bonded, and insured so you can rest assured that your complete customer satisfaction and the highest level of service is guaranteed.

Gardens Goes Green!

You may have noticed that this newsletter was delivered to your email inbox instead of your mailbox at the end of your driveway. That's because at Gardens Home Management we've gone green. We can all make a difference in our fight to protect our planet.

Gardens Home Management Stimulus Plan

At Gardens Home Management, we realize times are tough. That is why we have created the Gardens Home Management Stimulus Plan. Please take advantage of our limited time offers and let us continue to serve you. Please contact your customer service coordinator with any questions.

What can Gardens Home Management offer you?

Whether you are in residence for six months out of the year or a permanent Florida resident, you deserve the highest standard of client services.

Our Gardens Home Management clients never have to think about searching for reliable contractors, dealing with the frustration of vendors, organizing their work schedules or paying multiple bills. Our clients enjoy the simplicity of country club billing, a once monthly statement for a multitude of services.

Gardens Home Management offers clients the assurance of our experience and peace of mind that comes with the professional, quality services that we provide. Our *Customer First* approach ensures that we strive to provide you with complete satisfaction.